Supply of Servers and Smart Tablets

Reference Number: MCA-M/PROC/128

QUESTIONS AND ANSWERS
Clarification #2

Date: December 03, 2025

No	QUESTIONS	ANSWERS
1	Could you please confirm whether all tablets are required to be rugged models? If the order includes a mix of rugged and standard tablets, kindly provide the breakdown by quantity for each type.	All tablets required under this procurement must be rugged or semi-rugged models, as specified in Items 19 (Ingress Protection IP65 minimum) and 20 (MIL-STD-810H) of the 1.1 Technical Specifications for Smart Tablets. These standards collectively ensure resistance to dust, water spray, drops, vibration, temperature variations, and other field-related environmental conditions, making the devices suitable for on-site asset management activities carried out by water utility staff. Non-rugged or standard consumer tablets will not be accepted, as the tablets are intended for use in outdoor where durability and environmental protection are essential for effective CMMS operation.